



MESSAGE FROM THE COOPERATIVE

# HWEC dedication in 2024 will continue in 2025



Glenn W. Miller  
PRESIDENT/CEO

**A**s we close out 2024, on behalf of our nine-member board and 43 employees, I would like to express our appreciation for the opportunity to serve you as a member-owner of Holmes-Wayne Electric Cooperative.

This past year has been a busy year for HWEC. We distributed more than \$1.5 million in cash back to our members through capital credits, rebuilt 15 miles of lines, replaced 492 poles, trimmed trees for 477 miles, and sprayed vegetation control on 400 miles of rights-of-way, while adding 149 new services. Additionally, we have worked on major upgrades to the West Salem substation and continue construction of our new Holmesville substation.

Our line personnel not only continued their 24/7 dedication of service to our HWEC members but also brought the lights back on to residents in South Carolina after the devastating storms from Hurricane Helene and in Florida after Hurricane Milton. We also helped Ohio co-ops through two separate occasions this year — a tornado outbreak and tropical storm damage.

From the community standpoint, we visited more than 15 school events to provide safety demonstrations, career day education, and/or energy-efficiency information. We brought valuable safety information to the Amish community at Amish Health and Safety Day, local fire departments, a cable company, and ODOT – Millersburg.

We coordinated our sixth Veterans Honor Trip to Washington, D.C. Also, we again recognized future

community leaders through our Power Students program for students in grades six to eight and Lineman of the Week during this past high school football season. We can't forget about the more than \$20,000 in scholarships gifted to local graduating seniors this past spring.

We are looking forward to closing out the year with our Christmas truck parade for our neighbors at the local nursing home, county home, and training center.

The new year brings great anticipation. HWEC will be celebrating our 90-year anniversary. Also, our Operation Round Up program will surpass the \$1 million dollar mark in community outreach. This is the foundation you, the member-owners, donate to each month that distributes funds back to the community.

Even more heartwarming: In January of 2025, HWEC Lineman Steve Asbury will be spending two weeks with other Ohio cooperative lineworkers to bring power for the first time to a village in Guatemala.

We are looking forward to the upcoming year with many projects and goals. 2024 has been an exciting year to serve you and moving forward, we will continue our commitment to innovation, customer service excellence, and dedication to our community. Your Holmes-Wayne Electric Cooperative family would like to wish you a very merry Christmas and a blessed 2025!

2025



# 2025 GRADS

Are your parents Holmes-Wayne Electric members?  
If so, you could win more than

# \$7,600

in scholarships!

**Deadline to apply: January 24, 2025**

To obtain rules and applications for the Children of Members Scholarship, visit [hwecoop.com](http://hwecoop.com) or your high school guidance counselor.

## Certification of Active Duty Deployment

The cooperative will not disconnect electric service to the residential premises of any residential member who is deployed on active duty for nonpayment for electricity provided to the residential premises.

Upon return of the residential member from active duty, the cooperative will offer the residential member a period of time equal to duration of deployment on active duty to pay any arrearage incurred during the period of deployment. If the time period the cooperative offers the residential member for repayment presents a hardship, the member may request a longer period to repay the arrearage. No late payment fees or interest will be charged to the residential member during the period of deployment or the repayment period.

“Active duty” means active duty pursuant to an executive order of the President of the United States, an act of the Congress of the United States, or section 5919.29 or 5923.21 of the Ohio Revised Code.

The residential member must resume the timely payment of all charges for electric service provided by the cooperative after the return from active duty deployment.

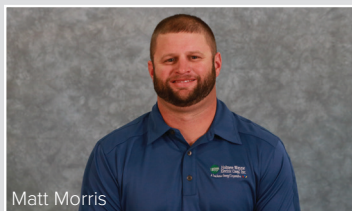
In order to avoid disconnection of electric service for nonpayment of electric service during a period of active duty deployment, a completed Certification of Active Duty Deployment form must be submitted to the cooperative. Certification of Active Duty Deployment forms are available from the cooperative upon request.



# Holmes-Wayne Electric Cooperative PROVIDES POST-HURRICANE SUPPORT

Cooperatives are known for their willingness to assist others in their times of need. In fact, “Cooperation Among Cooperatives” is one of the seven guiding principles of cooperatives. Mutual aid is critical to efficient restoration during major outages and it is always a humbling experience to help those in need.

Thanks to the following HWEC staff who assisted three different cooperatives in their restoration efforts after devastating damage caused by hurricanes Helene and Milton:





# HOLMES-WAYNE ELECTRIC COOPERATIVE LOCAL PAGES

## HOLIDAY OFFICE SCHEDULE

**Closed December 24 & 25  
January 1**

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Outages and emergency calls: Mobile App - SmarHub,  
Text **55050** "Outage," or call toll-free **866-674-1055**

## HWEC GIFT CERTIFICATE

Want to help someone in the community? A gift certificate to assist a Holmes-Wayne Electric Cooperative member might just be the ideal present for your parents, grandparents, children, neighbors, or someone in need.

**To purchase a gift certificate, contact us toll-free at 866-674-1055.  
You have the option to remain anonymous**



**Holmes-Wayne  
Electric Cooperative, Inc.**

A Touchstone Energy® Cooperative 

### CONTACT

866-674-1055 (toll-free)  
www.hwecoop.com

### OFFICE

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Report an outage, submit a meter reading, and pay your bill all through our mobile SmartHub application. Available for both Android and Apple devices



### CALL US 24/7

Report outages, submit meter readings, and make payments

Text an outage to 55050 with the word "outage."

Facebook.com/holmeswayneelectriccoop