



## MESSAGE FROM THE PRESIDENT/CEO

**W**orking with electricity can be a dangerous job, especially for lineworkers. In fact, *USA Today* lists line repairers and installers among the most dangerous jobs in the U.S. That's why safety is the number one priority for Holmes-Wayne Electric Cooperative Inc. This isn't empty talk. Over time, we have created a culture of putting our crews' safety and that of the community above all else. Our mission is to safely provide reliable, competitively priced energy to you, our member-owners, but it's equally important that our employees return home safely to their loved ones. This requires ongoing focus, dedication, vigilance — and your help!

### **Distractions can be deadly**

While we appreciate your kindness and interest in the work of our crews, we ask that you stay back and let them focus on their task. Even routine work has the potential to be dangerous, and it takes the worker's full attention and that of their colleagues. Distractions can have deadly consequences. If a lineworker is on or near your property during a power outage, for vegetation management, or for routine maintenance, please allow him ample room to work. These small accommodations help protect our crews — and you.

If you have a dog, try to keep it indoors while lineworkers are on or near your property. While most dogs are friendly, some are defensive of their territory and can't distinguish between a burglar and a utility worker. Our crews work best without a pet "supervising" the job.

We recognize that for your family's safety, you want to make sure only authorized workers are on or near your property. You will recognize HWEC employees by their logo shirts and hats and the service trucks with our name and logo on them. You may also recognize our lineworkers because they live right here in our local community.

### **Slow down and move over**

In addition to giving lineworkers some space while they are near your property, we also ask that you move over or slow down when approaching a utility vehicle on the side of the road. Just as Ohio's Move Over Law requires you to move over for first responders and tow truck drivers, you must also slow down and move over for utility crews. At the end of the day, it's everyone's goal to go home safely to their families.



Glenn W. Miller  
PRESIDENT/CEO





## Fourth Annual Holmes-Wayne Veteran Honor Trip Return Home Parade

*Show your support for our local heroes!*

**August 25 • 6:30 p.m. in Shreve**

24 local veterans from the Korean and Vietnam conflicts are returning home from the Honor Trip.

Line the streets of Shreve from the elementary school to CVS Pharmacy with signs to celebrate!

Following the parade, please join us in the parking lot beside CVS Pharmacy for a brief ceremony to honor this year's participants.



# 2019 Holmes-Wayne Community Honor Trip

## Veteran

Carl Ayers – Army/Vietnam  
Ben Blankenship – Army/Vietnam  
Larry Cullen – Army/Vietnam  
Clayton Gilbert – Army/Vietnam  
Durbin Hartel – Navy/Vietnam  
Rick Johnson – Army/Vietnam  
Tom Kidwell – Army/Vietnam  
Benny Martin – Army/Vietnam  
Charley McClelland – Army/Vietnam  
Tom Morris – Army/Vietnam  
Dean Pace – Army/Vietnam  
John Rafferty – Army/Vietnam  
Bobbie Randall – Air Force/Vietnam  
Dwight Reber – Army/Vietnam  
Ron Rupp – Army/Vietnam  
Richard Samic – Navy/Vietnam  
Bernie Schafrath – Army/Vietnam  
Lee Selder – Army/Vietnam  
Cary Summers – Army/Vietnam  
Bill Taillon – Marines/Korean  
  
Leo Tope – Army/Korean  
Rick Ulrich – Army/Vietnam  
  
Joe Weaver – Navy/Vietnam  
Phil Yoder – Marines/Vietnam

## Guardian

Clark Sprang  
Daryl Miller  
Mary Cullen  
Lola Yeater  
Lisa Suttle  
Joe Ajtaji  
Hunter Flinger  
Keith Kerns  
Matthew McClelland  
Samantha Weber  
Anita Husman  
Alan Griffiths  
Mabel Kirchner  
Jeff Burgett  
Dick Smith  
Jim Smith  
Bonnie Morton  
Missy Davis  
Jacklyn Endslow  
Louise Taillon &  
Bob Burgett  
Denise Rager  
Jean Ulrich &  
Bryan Bowman  
Rene Weber  
Sam Carpenter

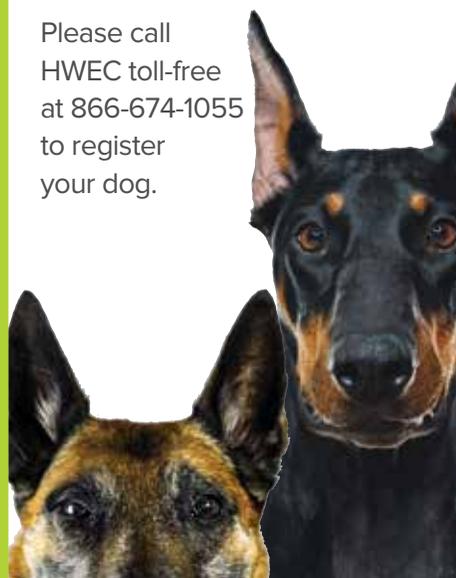
## Keep us informed and safe

They're adorable and a big part of our families, but even the family dog who plays well with the children can become naturally protective of and aggressive about its home.

During outage restoration and maintenance of our system, HVEC line staff may be on or beside your personal property to restore or maintain your power.

You can help by notifying HVEC if you have a dog that is not tied up and may sometimes be aggressive with visitors. This allows our staff to be aware of any dangers as they try to work efficiently and safely to provide your reliable electric service.

Please call  
HVEC toll-free  
at 866-674-1055  
to register  
your dog.





# Why are you still mailing your electric bill payment?

*Save money and time!*

All of the below options are free services that will save you money on stamps and checks and are available 24 hours a day to meet your personal time schedule.

### Automatic payment

Automatic electronic funds transfer (EFT) from your checking, savings, or credit card account is a simple, hassle-free way to pay your monthly electric bill. Once authorized, Holmes-Wayne Electric will initiate a payment transaction from the applicable account on the same day each month for the amount of your electric bill. No more writing checks, no more mailing costs, no hassles. Visit our website or contact us toll-free at 866-674-1055 for enrollment.

### SmartHub — mobile app/online

Provides 24-hour access to your account and allows members to pay electronically by checking/savings account or credit card with no fees. You can schedule the payment around your budget or traveling schedule. Members with multiple accounts can pay with a single payment. You also can report outages and submit meter readings. This free mobile app is available for either Apple or Android devices or can be accessed online.

### Paperless billing

Want to reduce the paper at home or your business? Register for paperless billing online, through our mobile app, SmartHub, or contact us toll-free at 866-674-1055.




**HAPPY 4<sup>th</sup> of July**  
INDEPENDENCE DAY

Holmes-Wayne Electric Cooperative will be closed on Thursday, July 4, to celebrate Independence Day. As always, you can contact us for outages and emergencies through our mobile app, SmartHub, or call us toll-free at 866-674-1055.



Holmes-Wayne  
Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 

### CONTACT

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### SMARTHUB

Report an outage, submit a meter reading, and pay your bill all through our mobile SmartHub application. Available for both Android and Apple devices



### CALL US 24/7

Report outages, submit meter readings, and make payments

Facebook.com/holmeswayneelectriccoop