

Holmes-Wayne Electric Cooperative, Inc.



Stop air flow and high energy bills



*Glenn W. Miller
President/CEO*

After a long day at work, I'm ready to go home and relax. Our homes should be an oasis for all of us— where we can kick back and get comfortable.

But there's no oasis of comfort when your home is too cold in winter or oppressively hot in the summer. That means it's leaking air — and wasting money.

One of the best things you can do if you have high electric bills is check the insulation. How much is in your attic and basement or crawl space? What kind is it? Is there an air barrier along with the insulation? The answers to these questions will determine how much energy and money you can save.

Air infiltration is one of the main problems for most homes. It's healthy to have some air flow in and out of your home, but too much leads to discomfort and high electric bills. Properly installed insulation paired with an air barrier can do a lot to save.

If you have fiberglass insulation —

whether blown or rolled batts — you'll need to create an air barrier by sealing all of the cracks and gaps between the living spaced and unfinished areas with caulk and expanding foam. Cellulose does a better job of blocking air, but only foam insulation offers its own air barrier.

Spring time is an excellent time to look into these home improvements. Check out EnergySavers.gov to learn more about insulation. You can find an abundant array of energy saving tips on our websites at www.hwecoop.com/energy advice. We also have an energy adviser, Kenny DePriest, who can provide customized home energy audit. This audit includes both a blower door test and infrared camera check that can quickly and easily identify areas to improve.

Often by some basic home improvements and insulation, members see dramatic change in the efficiency of their home and dramatic reduction in their electric bill. By doing so, you'll be well on your way to a more comfortable home — and lower electric bills.

Board of Trustees

*Randy Sprang, Chairman Dave Mann, Vice Chairman Larry Martin, Secretary/Treasurer
Ronnie Schlegel Don Buren Kenneth Conrad Kenneth Bower Bill Grassbaugh Barry Jolliff*

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Business hours 7:30 a.m.–4 p.m.

www.hwecoop.com

24-Hour Toll-free Phone:

866-674-1055 or 888-264-2694

A Touchstone Energy® Cooperative 
The power of human connections®

2012 Trustee Election



- District 1 — Matt Schneider**
- District 2 — James Ogi**
- District 3 — William McKee**
- District 4 — Ken Baker**
- District 5 — Bruce Shaw**
- District 6 — Stanley Berry**
- District 7 — Nate Johnson**
- District 8 — Gene Varns**
- District 9 — Dale Sidle**

The 2012 meeting of the Nominating Committee, appointed by the board of trustees, was held at the Holmes-Wayne Electric Cooperative office in Millersburg, on Jan. 24. The cooperative extends a special thank you to the appointed members for their willingness to work on the Nominating Committee.

The Nominating Committee selected 10 members in order of qualification for each of the three districts (districts 1, 3 and 7) with seats up for election in the 2012 trustee elections. Board Vice Chairman Dave Mann will contact the list of potential candidates to determine their willingness to run.

Any member from district 1, 3 or 7 may nominate a candidate for the trustee election in writing by March 30. The candidate must live within the election district and all nominations must include 15 signatures of members in the election district.

All nominations will be posted at the cooperative office according to the Holmes-Wayne Electric Code of Regulations.

Holmes-Wayne Electric Announcements

Generator Safety — As we approach spring weather in Ohio, we approach the severe storm season. With high winds, heavy rain and even lightning, weather can create unplanned electric outages. If you have a generator for a backup energy source, please remember the below safety requirements.

It is an absolute necessity that your generator, if it is connected directly to your home's wiring through the circuit breaker box, be equipped with a "double-throw" transfer switch. This is not just a good idea, or a suggestion — it is the law. In order to protect linemen from possible injury or death from "backfeeding" power going out onto the electric system, your generator must be isolated with a double-throw switch. Contact a licensed electrician to install the switch.

If you use only a portable generator, in order to keep a bare minimum of items plugged directly into it, follow the manufacturer's recommendations for grounding the generator.

Although we strive to keep your power on 24 hours a day, seven days a week, no electric utility can guarantee that will be the case. Most often, outages are repaired within a matter of a few hours. If, however, you choose to use a backup or standby generator to see you through these times, we ask you to please review these tips and any manufacturer's recommendations to ensure your safety, the safety of utility workers and to avoid unnecessary property loss or damage.



Save money and time

Was your 2012 New Year's resolution to save money, maybe become more organized or save time? Now that we are a few months into 2012, how successful have you been with your resolution? Well, let us help you.

As prices at the grocery store and gas pump go up, we are all watching our pennies. We can save you more than \$5 a year in postage by paying your HWE electric bill on line, over the phone or automatic payment. Its easy, convenient and most of all saves you money on postage as well as checks. If you chose our automatic payment, it saves you time too!

Option 1 — Pay your bill on-line. Pay your bill when you want at your convenience. This option is available 24 hours a day via the Internet using ebill through our website at www.hwecoop.com. You create your own password and can pay from any computer with a check, debit or credit card. (Visa/MasterCard) You also can submit your monthly meter reading and view historical consumption to manage your electric bill to see how you can reduce your bill.

Option 2 — Automatic Payment. Quit worrying about due dates and remembering to pay your bill. Your bill can be automatically paid through your choice of banking account. You can complete the automatic payment form located below or on our website hwecoop.com. It doesn't get any easier than this!

Option 3 — Pay via phone. Give us a call and pay your bill and submit your meter reading over the phone. You can call any hour and day and we will take your check, debit or credit card (Visa or MasterCard) for payment.

AUTHORIZATION FORM — ELECTRONIC FUNDS TRANSFER

Customer information: Name (as shown on bill): _____

HWE account number : _____ Telephone #: _____

Service address: _____

City: _____ State: _____ ZIP: _____

I authorize Holmes-Wayne Electric Cooperative, Inc., to instruct my financial institution to make my payments to them from the account listed below. I understand that I control my payments, and if at any time I decide to discontinue this payment service, I will notify Holmes-Wayne Electric Cooperative, Inc., in writing, allowing 60 days for cancelation of this arrangement.

Signature: _____ Date: _____

Financial institution name: _____

Type of account: [] Checking or [] Savings

Account number: _____ Bank routing/Transit number _____

***** Please enclose a voided check so that we can record the correct financial information. *****

OR

Credit card payment Type of credit card: [] Visa or [] MasterCard

Credit card number: _____ Expiration date: _____

Please note: Once you are placed on the EFT Payment Program, if you have two returned payments due to insufficient funds or two declined credit card payments, your account will be removed from the program. Also, if you have authorized credit card payments, please inform our billing department of the updated expiration date when you receive a new credit card. Please continue to read your meter and submit the reading on our website at www.hwecoop.com, or via e-mail, phone or mail. Thank you.

Medical Alert

Medical Awareness Certification

Is someone living in your home with a medical condition that requires electrical assistance? If so, you must notify Holmes-Wayne by completing the form below to be added or remain on our Medical Awareness list.

HWEC Medical Awareness list is used to notify you of any planned outages for maintenance and repair as well as uncontrollable outages such as weather conditions or car accidents. During these “standard” outages, the member on the list is given first consideration when your specific line is being restored.

Holmes-Wayne makes every effort to keep power flowing to every member’s home at all times. Because of factors beyond our control, it is always our recommendation that you create a backup plan in case of a power outage. This may be as simple as having a small generator or another location to relocate to if such a case would occur.

Medical Awareness Certification form must be completed on an annual basis.



Holmes-Wayne Electric Cooperative, Inc.
Medical Awareness Certification

If you or someone in your home is dependent on medical equipment operated by electricity, please provide the following information.

Name _____ Account number _____

Address _____ Phone number _____

_____ Cell phone _____

We request the attending physician please complete and certify the following information.

Equipment in use _____

Physician’s signature _____ Date: _____

Return completed form in your next bill or to: Holmes-Wayne Electric Cooperative, Inc
Attn.: Medical Awareness List
P.O. Box 112; Millersburg, Ohio 44654
Fax: 330-674-1869



Energy Efficiency

Tip of the Month

Don’t get your electric bill caught in a spin cycle! When doing laundry, use cold water. If your dryer has a moisture meter, use it to prevent over-drying clothes—50 minutes often works best for a full load. And remember to check your lint filter each time before you run a load to help your dryer run more efficiently (and save energy). Find more ways to save at TogetherWeSave.com.

Source: Touchstone Energy® Cooperatives