



HOLMES-WAYNE ELECTRIC COOPERATIVE LOCAL PAGES



MESSAGE FROM THE PRESIDENT

LIVES ON THE LINE

Every April, we take the time to thank our extraordinary lineworkers who dedicate their lives to keeping the lights on in our local communities.

Thirty-eight staff workers collaborate to maintain 2,262 miles of line in Holmes-Wayne Electric Cooperative's service territory. Without them, our world would be dark.

We depend on our entire staff to keep HWEC running smoothly, but on April 10, 2017, we honor all line-workers who often find themselves in dangerous and challenging situations, so our lives may be a little bit brighter and safer every day. These brave men repair damaged lines and maintain critical infrastructure for our communities. Without their hard work and commitment to the job, our co-op would not thrive. No matter the time — day or night, weekday or weekend — if the lights go out, so do they.

**Lineman
Apprentice Taylor
Harris appears on
this month's cover.**

Perhaps you have seen them raising their bucket trucks or climbing a pole in howling winds and torrential rains or in freezing, icy conditions. They work around the clock near high-voltage power lines until electricity is restored to every member in our co-op community.

In addition to aiding members in our local service territory, lineworkers are always willing and eager to volunteer when a neighboring community, county, or state is in need after a major outage occurs.

Our lineworkers are dedicated, committed, and critical to our success. We hope you will join us in thanking the many lineworkers — both locally and around the world — who light our lives. Remember, your power works because they do! Use [#ThankALineman](#) on social media to show your support.



Glenn W. Miller
President/CEO

2017 HWEC ANNUAL MEETING

Star-Spangled Service

**Mark your calendar for Thursday, June 29
West Holmes High School • 5 p.m.**

This year's annual meeting will include a health and information fair, recognition of country and community service, and our business meeting.



Trustee voting ballots will be mailed in early June.



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IN THE COMMUNITY

August 25-27, 2017
Washington, D.C.

HOLMES-WAYNE HONOR TRIP

Holmes-Wayne Honor Trip is an opportunity for WWII, Korean, and Vietnam War veterans to visit the memorials in Washington, D.C., that honor their service. Veterans travel for free and are accompanied by a guardian/caretaker.

The trip is entirely funded by private donations from individuals and organizations. The at-cost fee for guardian/caretakers is \$375.

If you are a veteran or someone interested in being a guardian, please contact us at 866-674-1055 for an application.

If you are interested in sponsoring a veteran or making a donation to this worthy cause,

please make checks payable to Shreve American Legion Post 67 and write "Honor Trip" in the memo line. **Mail checks to P.O. Box 112, Millersburg, OH 44654.**

This program is coordinated by the Shreve American Legion Forest Post 67 and Holmes-Wayne Electric Cooperative, Inc. Holmes-Wayne Honor Trip is a 501(c)3 organization.



Shreve American Legion
Forest Post 67



Holmes-Wayne Electric Cooperative Inc.

A Touchstone Energy® Cooperative 





FYI



No one wants to experience a power outage, but the storms of spring and summer can often bring high winds and lightning that cause outages. As always, we strive to provide the best service possible to our members, which includes restoring power as quickly and safely as possible and providing timely information about the outage.

Remember that if you do experience a power outage, you can report it via our mobile app, SmartHub. You also can call us toll free at 866-674-1055. If you plan to call in your outages, be aware that the outage system matches the phone number on your account to the phone number you call from.

To keep your outage report from being delayed, **it's crucial to always have an up-to-date phone number** listed on your electric account.

HVEC also now provides additional information on its online outage map at www.hwecoop.com. Members can view any outage that occurred over the past three days. The map will not only show the number of accounts out of power, but also the number of calls we received. Find the link on the home page of our website next to the lightning icon (at right).



SAFETY

Dig safely this spring

As spring quickly arrives, so does the list of outdoor projects. From planting shrubs to building a fence, many HVEC members will start working outside.

Remember that you need to call before you dig. A simple step of preparation can prevent serious injury or even save your life. The 811 "Call Before You Dig" number is a free, national line that was created to help prevent people from coming into contact with underground utility lines during digging projects. When you call, 811 routes you to HVEC's locating service.

Even if you previously had utilities located by calling 811, it is best to call before every digging project.

Underground utility lines can shift, and it is important to be certain of where they are. Please take the extra minute to call 811, so you can enjoy a successful outdoor project.



**Know what's below.
Call before you dig**



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NOTES



We want to hear from **YOU!**

Your opinions and thoughts about the cooperative help us serve you better.

In April, Holmes-Wayne Electric Cooperative will be working with NRECA Market Research Services to complete a member satisfaction survey. The surveys will be both by phone and email, but not everyone will be contacted. If you are contacted, we would greatly appreciate a few minutes of your time to share your opinions of the cooperative. *All information is confidential.*

We strive to provide all members with safe, affordable, and reliable electric service. By participating in the survey, you will help us make decisions that benefit you, your family, and your neighbors. Thank you!



**Holmes-Wayne
Electric Cooperative, Inc.**

A Touchstone Energy® Cooperative

CONTACT

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SMARTHUB

Report an outage, submit a meter reading, and pay your bill all through our mobile SmartHub application. Available for both Android and Apple devices.



CALL US 24/7

Report outages, submit meter readings, and make payments



Facebook.com
/holmeswayneelectriccoop