HOLMES-WAYNE ELECTRIC COOPERATIVE **LOCAL PAGES**



ESSAGE FROM THE PRESIDENT



Glenn W. Miller

CARES President/CEO OUR CO-OP ABOUT YOU

he holidays bring many things to mind: happy memories of seasons past, good food (expanded waistlines!) and gatherings with friends and family. And, if you're like me, the holidays bring thoughts of giving back, spreading kindness, and sharing joy.

Perhaps you commit random acts of kindness like sharing a cup of coffee with a friend in need, or cooking and serving food for the hungry. Maybe you give your time or money to international or local charities. Or perhaps you simply try to embrace the season by showing gratitude and compassion to those around you.

However you share your own unique holiday spirit, know that we here at Holmes-Wayne Electric Cooperative strive to share our cooperative spirit with you. We hope you see it reflected year around. Even during the holiday season, when many people are lighting their homes with festive decorations, or staying up late entertaining and cooking for family and friends, we are still working to provide you with the most affordable and reliable electric service possible.

Throughout the year, we help members keep energy use in check by providing energy efficiency tips find them online at www.hwecoop.com or schedule a home energy audit. We help you save time by providing convenient payment options, such as using SmartHub, our mobile app and online service. You also can use our automatic phone system, and, as always, a friendly member service representative will assist if you prefer to speak to our staff.

Additionally, we help keep your family safe by providing electrical safety tips, through this publication, our website and Facebook page.

I hope you see how much we care through the benefits, savings, and services we provide, but I also hope you see it in the ways we give back to our community. Through our Operation Round Up program, over a half-million dollars in the last 11 years has been given back to our community. Your cooperative staff is also very generous with their time. They volunteer as coaches for local youth programs, work at school concession stands, and raise and donate money and time for our Veterans Honor Trip. As an organization, we enjoy participating in local parades, Touch-a-Truck youth safety programs, and Reality Day at local schools. We also appreciate investing in our local youth by awarding \$15,000 in scholarships every year. However, we recognize it's our members who power us. We understand that we cannot thrive unless you thrive, so we do all we can to make sure our community is strong.

From the board and staff at HWEC, we wish you a merry Christmas and happy New Year.





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2018 GRADS ARE YOUR PARENTS members of Holmes-Wayne Electric?

If so, you could win more than \$6,100 in scholarships.

- * Applicants must have a 3.6 GPA or higher.
- * 10 scholarships will be distributed by Holmes-Wayne totaling \$15,000.
- * HWEC winner will receive \$2,500 scholarship and compete for a \$3,600 statewide scholarship through Ohio's Electric Cooperatives.
- * Ohio's Electric Cooperatives will distribute a total of 18 scholarships.



TO OBTAIN RULES AND APPLICATIONS FOR THE CHILDREN OF MEMBERS SCHOLARSHIP:

Visit www.hwecoop.com

- Call the co-op at 866-674-1055
- Stop by the Millersburg co-op office
 - Pick one up from your guidance counselor
 - Deadline to apply: Wednesday, Jan. 31, 2018





NOTES

Electricity theft and meter tampering is illegal

Since August 1978, a revised Ohio law has been in effect covering theft of utility service and tampering with utility equipment. The statute provides that a person does not have to be seen tampering with a meter to be held responsible for such action. Prior to the revision in the law, it was difficult to prosecute a person for meter tampering unless the action was witnessed.

In addition, reconnecting a user's device that was disconnected by a utility is now considered prima facie evidence that the user intended to defraud the utility. The law defines theft of a utility service as a first-degree misdemeanor if the value of the stolen electricity, plus any utility equipment repair, is under \$150. It's a fourth-degree felony if the value is more than \$150 or if the offender was previously convicted of the charge.

Certification of Active Duty Deployment

The cooperative will not disconnect electric service to the residential premises of any residential member who is deployed on active duty for nonpayment for electricity provided to the residential premises.

Upon return of the residential member from active duty, the cooperative will offer the residential member a period of time equal to duration of deployment on active duty to pay any arrearage incurred during the period of deployment. If the time period the cooperative offers the residential member for repayment presents a hardship, the member may request a longer period to repay the arrearage. No late payment fees or interest will be charged to the residential member during the period of deployment or the repayment period.

"Active duty" means active duty pursuant to an executive order of the President of the United States, an act of the Congress of the United States, or section 5919.29 or 5923.21 of the Ohio Revised Code.

The residential member must resume the timely payment of all charges for electric service provided by the cooperative after the return from active duty deployment.

In order to avoid disconnection of electric service for nonpayment of electric service during a period of active duty deployment, a completed Certification of Active Duty Deployment form must be submitted to the cooperative. Certification of Active Duty Deployment forms are available from the cooperative upon request. Tampering convictions carry similar penalties.

Tampering is defined as "to interfere with, damage or bypass a utility meter, conduit, or attachment with intent to impede the correct registration of a meter or the proper function of a conduit or attachments." Conviction can bring from six months in jail and a \$1,000 fine to five years in jail and a \$2,500 fine.

Meter tampering costs all of us. It costs the cooperative, and it costs you. And it's downright dangerous. Serious injury or death from electrocution, explosion, or fire often results from meter tampering. If you witness someone tampering with their electric meter, contact the HWEC office. Stealing electricity is a crime, and anyone caught violating the law will be prosecuted.

Holmes-Wayne Electric Cooperative is required by law to provide this notice to its members annually.

What to consider before buying a space heater...

It could be beneficial to take some easy and inexpensive energy-saving measures in your home before you decide to purchase a space heater. Any of of these could solve your heating problems without any additional heating equipment.

 Add caulk and weather stripping around doors and windows

- Add insulation to attics and exposed walls
- Clean or replace furnace filters
- Move furniture or obstacles away from heat registers
- Insulate ductwork
- Close blinds or curtains at night



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NEW HAMPSHIRE POWER RESTORATION

Holmes-Wayne Electric applauds the efforts of our four line workers who traveled to New Hampshire for nine days to help restore power after tropical storm Philippe. They joined 39 other Ohio cooperative workers. Thank you for all you do, both here at home and out of state!





Class A Lineman Steve Asbury



Apprentice Lineman Sean Stewart



Class A Lineman Josh Johnson



Class A Lineman Mike Rowe

Nondiscrimination Statement

Holmes-Wayne Electric Cooperative, Inc., is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send our completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Ave. S.W., Washington, D.C., 20250-9410; by fax at 202-690-7442; or by e-mail at program.intake@usda.gov.



Holmes-Wayne Electric Cooperative, Inc. A Touchstone Energy[®] Cooperative

CONTACT 866-674-1055 (toll-free) www.hwecoop.com

OFFICE

6060 St. Rte. 83 P.O. Box 112 Millersburg, OH 44654-0112

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SMARTHUB

Report an outage, submit a meter reading, and pay your bill all through our mobile SmartHub application. Available

for both Android and Apple devices.



CALL US 24/7

Report outages, submit meter readings, and make payments

