

Holmes-Wayne Electric Cooperative, Inc.



Glenn W. Miller
President/CEO

Electric co-ops and energy efficiency = savings

If ever there was a clear illustration of difference between the cooperative business model and those of other utilities, it was the recent announcement of the money saved — and emissions lowered — by energy efficiency and load control measures undertaken by Ohio electric cooperatives.

Holmes-Wayne Electric Cooperative is one of the 25 not-for-profit, member-owned electric cooperatives serving the Buckeye State. All of us purchase wholesale electricity from Buckeye Power, Inc., the G&T (generation-and-transmission cooperative) we jointly own. Buckeye's coal- and gas-fired power plants, renewable energy sources and capacity contracts are sufficient to supply the needs of 380,000 homes, farms and businesses today and into the future.

Not regulated by the state, co-ops are cost-based, locally governed businesses concerned with the reliability of service and affordability of electricity for their members. This is the reason Ohio electric cooperatives have voluntarily sought ways to help their members become more energy efficient — and we've been doing this for more than 30 years.

We've always known our various programs saved co-op members money and made their lives more comfortable. However, now we can confidently state that the financial impact of electric co-op energy efficiency efforts is substantial — in the millions of dollars annually.

Buckeye Power recently contracted with Clearspring Energy Advisors to analyze the benefits of energy efficiency and load management to Ohio electric coopera-

tives and their consumer-members. Clearspring is a third party, independent energy-consulting firm that works with utilities throughout the country and has experience in load forecasting, marketing research and energy management.

Analysis of these programs indicated an energy savings of 40,051 MWHs from July of 2011 through June of 2012. Additionally, the programs resulted in a reduction of 51,996 kilowatts (KW) in peak summer demand and a reduction of 121,050 KWs in peak winter demand for the state's electric cooperatives. The combined energy and demand reductions resulted in more than \$15 million in savings for Ohio's electric cooperatives and their members.

Enough electricity has been saved to power more than 2,700 rural residential homes, and emission reductions from the energy efficiency and load management programs have resulted in cutting more than 35,815 metric tons of carbon dioxide (CO₂).

Holmes-Wayne Electric and its fellow electric cooperatives in Ohio are under no mandates to achieve energy efficiency goals. Such things did not exist when we started finding ways to help our members and owners save money and improve their quality of life. Conservation and stewardship were hallmarks of the rural electric program when it started in 1935. Today is no different.

Would you like to find out how Holmes-Wayne Electric can help you become more energy efficient? Give us a call to schedule a home energy audit or view our website for energy saving tips. You can become one of the tens of thousands across the state who have reduced energy waste and made their homes more comfortable by taking advantage of the programs available from your electric co-op.

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24 Hour Toll-free Phone:

866-674-1055 or 888-264-2694

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The power of human connections®

Giving Back



Following is a summary of the 2012 Operation Round Up distributions. Operation Round Up began at Holmes-Wayne Electric Cooperative in January of 2006. In the last seven years, Operation Round Up Foundation has distributed \$320,961.13 to individuals, families and organizations within our community.

You are making a difference in our neighborhoods!

Thank you to those members who have chosen to have their monthly electric bill rounded up to the nearest dollar. The monthly donation is placed into the Operation Round Up Foundation. Applications for assistance must be from members of the local community and all applications are reviewed by a five-member board. If you would like to learn more about the program or joining Operation Round Up, please call the office toll-free at 866-674-1055.

Assist a family with beds for children - Millersburg	\$470.00
Assist a family with beds for children - Millersburg	\$355.00
Assist a family with beds for children - Killbuck	\$355.00
Assist with emergency heat - Nashville	\$322.45
Assist a family with beds for children - Millersburg	\$235.00
The Pantry at the Church of God - Millersburg	\$1,000.00
Wayne County Volunteer Guardianship Association	\$1,500.00
Killbuck Elementary PTO - playground equipment	\$1,000.00
Smithville Community Firemen's Association - fire extinguisher training simulator	\$1,000.00
Assist a family with beds for children - Killbuck	\$705.00
Assist family with car repairs for medical appointments - Millersburg	\$363.50
Assist family with furniture and clothing following house fire - Holmesville	\$1,000.00
YMCA of Wooster - after school and summer camp programs	\$1,000.00
Assist family with purchase of used stove - Millersburg	\$213.00
Cystic Fibrosis Foundation - Holmes County	\$200.00
Assist senior with hearing aid - Glenmont	\$300.00
Assist family with purchase of used refrigerator - Killbuck	\$150.00
Assist family with furniture and clothing following house fire - Millersburg	\$1,000.00
Assist family with furniture and clothing following house fire - Clark	\$1,000.00
Holmes County Youth Mission - Love out Loud	\$2,500.00
American Cancer Society - gas cards for traveling to treatment - Holmes & Wayne counties	\$1,000.00
Special Olympics - field of dreams - Wooster	\$250.00
Hillsdale Cares - walk-in frig/freezer project	\$1,000.00
Assist with infant medical equipment - Millersburg	\$543.01
Assist individual with wheelchair ramp and handicap bathroom - Shreve	\$2,500.00
Holmes County Home and Senior Center - processing of donated fair animals	\$1,024.18
Assist family with transportation needs - Dundee	\$1,000.00
Assist a family with beds for children - Killbuck	\$940.00
Assist a family with beds for children - Millersburg	\$235.00
Farmers & Hunters Feeding the Hungry - processing donated deer for food pantries	\$2,000.00
Assist disabled individual with car repairs - Glenmont	\$1,637.88
Lakeville United Methodist Church Food Pantry	\$1,000.00
Wayne County Agencies - processing of donated fair animals	\$2,906.97
Gas cards to assist individual with medical treatments in Columbus - Glenmont	\$250.00
Camp Ohio - 4-H camp - cabin improvements	\$200.00
Big Brothers & Big Sisters of East Central Ohio	\$250.00
Wayne County Children's Advocacy Center, Inc.	\$968.00
Assist a family with beds for children - Killbuck	\$470.00
Gas cards to assist family with infant medical appointments in Cleveland - West Salem	\$750.00

Gas cards to assist individual with medical treatments in Columbus - Glenmont	\$250.00
Share a Christmas - Holmes County	\$1,000.00
West Salem Outreach & Food Pantry	\$1,000.00
Light House Love Center - Millersburg	\$1,000.00
Salvation Army - Wayne County	\$1,000.00
Salvation Army - Holmes County	\$1,000.00
Town and Fire Rescue - West Salem Toy Drive	\$1,000.00
Christian Children's Home - Wooster	\$1,000.00
Meals and More - West Salem	\$1,000.00
Meals on Wheels - Holmes County Senior center	\$1,000.00
Every Woman's House - Holmes County	\$1,000.00
Every Woman's House - Wayne County	\$1,000.00
American Red Cross - Wayne County	\$1,000.00
American Red Cross - Holmes County	\$1,000.00
Hospice - Holmes County	\$1,000.00
Hospice - Wayne County	\$1,000.00
Viola Startzman Health Clinic - Wooster	\$1,000.00
Church of God - Food Pantry - Millersburg	\$1,000.00
Hair for Hope - Holmes County	\$500.00
Total	\$51,343.99

The following is a thank you letter received from The Pantry at the Church of God, Millersburg.

October 10, 2012

Holmes-Wayne Electric Foundation

As I take pen in hand I can see that the leaves are changing, we have frost and cooler temperatures. As the temperature goes down the need goes up.

The pantry so far this year has served approximately 220,534 pounds of food. This amount of food has translated into reaching over 8,000 people. The amount spent has been \$7,299.19. The need has gone up by double since last year. We have seen a drastic increase in the area. People have been car-pooling with each other because of the high cost of fuel.

Your generous gift has made the difference for these families. We have been able to purchase food at an average of five cents a pound. You can see how many needs can be met by your gift.

Than you for your previous gift.

Dave Masters

Operation Round Up Annual Distribution

2012	—	\$51,343.99
2011	—	\$63,289.09
2010	—	\$59,670.87
2009	—	\$38,794.38
2008	—	\$38,279.61
2007	—	\$37,596.26
2006	—	\$31,986.93

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New Service

Pay by Phone

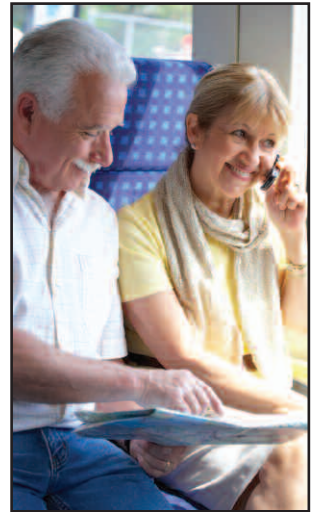
Holmes-Wayne Electric is always looking for ways to better serve you, the member. Starting March 1, you will have the option to pay by phone through an automated attendant. This new service will allow members to call in 24 hours a day — 7 days a week to pay your bill and/or report your meter reading. There are **NO ADDITIONAL FEES** and payments can be made using a checking account, debit card or credit card (VISA or MasterCard). You also can call in to verify your account balance.

866-674-1055
toll-free

As always we continue to offer 24 hour customer service if you wish to speak to someone directly.

Other hassle-free payment options are to pay on-line at www.hwecoop.com or use automatic bank draft. These options offer the same payment methods either via checking account, debit card or credit card with no additional fees. If you are interested in the automatic bank draft, please contact us at 866-674-1055 for an enrollment form.

Whether you choose to pay your electric bill through a conversation or one of our many electronic transaction tools, our goal is to provide you with a convenient and valuable member service experience.



Exercise caution when using generators

Winter snow storms and spring winds can create those infrequent times when members must put a backup generator into use when electric service is interrupted, it is essential to know how to operate it safely.

Unsafe operation can threaten the operator, their family, neighbors and even the linemen working to restore power. Unsafe installation or operation may result in a lawsuit, and insurance may not cover the liability.

Generators may be portable, which means they can service some lights and small appliances that are connected with a heavy-duty extension cord. They should not be connected to the circuit breaker or fuse box and should only be operated while they are outside a home.

There are also permanently installed generators, which are wired into the home by a qualified electrician using a transfer switch. Such a device isolates the home from the neighborhood power lines and prevents any electricity from feeding backward into the overhead lines.

Backfeeding is a condition where electricity is being generated from a source outside the utility power grid and is feeding/traveling back onto the power lines.

Backfeeding on the power lines is a dangerous situation for line personnel because a line they consider as “dead” may, in fact, be energized by the backfeed from a generator. The result can be fatal.

“Safety for the operators and users of a generating system in the home and utility crews cannot be over-emphasized,” said Stacy Shaw, Holmes-Wayne Electric Safety Director. The lack of a transfer switch on a permanent generator — or wiring a portable generator into

a circuit box — can injure linemen working to restore power or neighbors who might be walking near a downed line.

It is important to understand how the generator works and how to properly ground it to prevent electric shock. Operate them only outside to prevent toxic and potentially deadly exhaust from entering a home. Before refueling it, allow the engine to cool in order to prevent a fire should the gas tank overflow.

When starting a generator, disconnect all appliances that might be connected to it. That will not only protect them but also will prevent a fuse from being blown on the generator. Connect the extension cord and turn on the lights or appliances individually. A portable generator will unlikely be capable of powering an electric range, a furnace, a refrigerator or a freezer. Its potential power surge may also damage a well pump.

Children and pets may be curious about the generator. They should be kept at a distance to avoid hot engine parts or the chance for electric shock. Portable generators are only for temporary use, but they can be a helpful tool if used properly and if priorities are established for their capacity.

Only properly rated extension cords should be connected to a generator. They should have a three-prong plug capable for grounding, and the insulation should be intact. When the generator is no longer needed, it should be shut down, allowed to cool and serviced for the next time it is needed.

For more electrical safety information, visit safeelectricity.org.

Source: Safe Electricity