



## Your *cooperative* community



*Glenn W. Miller*  
President/CEO

AS THIS LETTER IS BEING COMPOSED, the next five-day forecast has a high in the teens and lows in the single digits. I don't need to tell you that Ohio winters can be very brutal. That is when we are often called upon to look after our neighbors and the elderly in our community. It also can be a very dangerous time for those less fortunate.

Our community is known for its kinship and the way we come together to take care of our own. One of those examples is the Holmes-Wayne Electric Operation Round Up® program. We are beginning our 12th year of the program, which allows you — the member-owners of the cooperative — to round up your HWEC bill every month.

The change that you donate monthly is placed into our Operation Round Up Foundation, which then disburses funds to individuals, families, and organizations in need within our community. Operation Round Up is not meant to be a replacement of current local organization and program funding but is meant to help those who may have slipped through the cracks, or assist those in dire circumstances.

In the last 11 years, over \$500,000 has been distributed back to the community through this foundation. That is a pretty amazing accomplishment when you consider that the entire amount of money was raised by just rounding your bill to the next even dollar every month.

The remaining funds are in interest-bearing

accounts. These funds will continue to be used for future requests and as a rainy day fund for large catastrophic events.

Funds are distributed by a five-member volunteer board selected by your Holmes-Wayne Electric Board of Trustees. It is an honor for me to serve on this board, and I want to thank the board members for their donated time and dedication to our community. The additional members include President of the Board Dan Mathie, Vice President Jonathan Berger, Secretary Lisa Grassbaugh, and Matt Johnson. As a board, we take sincere responsibility of being good stewards of your donated funds.

On the following page, you will see a summary of funds distributed in 2016. Also, at the end of this article is a recent thank-you letter the foundation received.

The HWEC staff and board would like to thank all members who participate in this program. We appreciate your generosity. Thank you for allowing us to be an avenue to make a difference in our corner of the world. It is a pleasure to serve a membership that is so generous and caring toward their neighbors.

*Oh my, thank you so very much for your donation to our food pantry. We really do appreciate it and will use it wisely. Last month, we fed an all-time record for us. We distributed food to 86 families. Thanks for your support. The demand for food in Holmes County is unreal. Times are tough for so many families. It's our blessing that we are able to help those families.*

— Glenmont Food Pantry ☺

### Board of Trustees

*Randy Sprang, Chairman   Dave Mann, Vice Chairman   Barry Jolliff, Secretary/Treasurer  
Jonathan Berger   Kenneth Conrad   Bill Grassbaugh   Jackie McKee   Ronnie Schlegel   David Tegtmeier*



6060 St. Rt. 83; P.O. Box 112  
Millersburg, OH 44654-0112

Business hours 7:30 a.m.–4 p.m.

[www.hwecoop.com](http://www.hwecoop.com)

866-674-1055 (toll-free)

You can call 24 hours a day to report outages, submit meter readings, and make payments.

A Touchstone Energy® Cooperative   
The power of human connections®

# 2016 Operation Round Up summary

IN JANUARY 2006, Holmes-Wayne Electric Cooperative introduced a new community service program called Operation Round Up®. This program allows HWEC members to round up their monthly electric bill to the next even dollar. The spare change is placed into a foundation to be distributed to those in need within our community.

Members of HWEC have given almost half a million dollars back to the community. This is an amazing testament to our members' generosity and concern for our community.

Applicants for assistance must live within the local community, and all applications are reviewed

by a five-member board. We give a special thanks to the following board members for volunteering their time: President Dan Mathie, Vice President Jonathan Berger, Secretary Lisa Grassbaugh, Matt Johnson, and HWEC CEO Glenn Miller.

As your local electric provider, we again want to thank you for allowing us to administer such a worthy program. It's an honor to assist our community and improve our neighborhoods.

The following pages are a summary of the 2016 distribution. If you would like to learn more about the program or how to participate in Operation Round Up, please call the office toll-free at 866-674-1055. ☎

Assist a family with beds for children — Killbuck	\$702
Ashland County Cancer Association	\$299.95
Adaptive Sports Program — Hockey Sleds — Wooster	\$1,000
Helping Hands Food Pantry — Loudonville	\$1,000
Assist family with transportation for medical treatments — Millersburg	\$500
Assist individual medical emergency — Millersburg	\$250
Assist a family with beds for children — Killbuck	\$468
Assist family with transportation for medical treatments — Burbank	\$250
Moca House Recovery Program for Mental Health — Wooster	\$500
Farmers & Hunters Feeding the Hungry — Wayne County	\$1,000
Special Olympics — Field of Dreams — Wooster	\$250
58:12 Rescue — Domestic Violence Safe Home — Holmes County	\$2,500
Cystic Fibrosis Foundation Walk — Holmes County	\$500
Assist family with home needs for medical purpose for child — Creston	\$775
Assist individual with home needs for medical purpose — Killbuck	\$500
Assist a family with transportation for medical treatments — Killbuck	\$250
The Risers — One Eighty Agency — assist with addiction treatment	\$500
Assist family with transportation for medical treatments — Holmesville	\$250
Assist family with home needs for medical purpose for child — Wooster	\$2,497
Community Tennis Court Renovation — Holmes County	\$1,000
Assist individual with transportation for medical treatments — Shreve	\$250
Mohican Area Community Fund	\$250
Shreve United Methodist Church — Food Pantry	\$1,000
Glenmont Food Pantry	\$1,000
Meals Together — Wooster Methodist Church	\$1,000
Viola Startzman Health Clinic	\$1,000
Church of God — Food Pantry — Millersburg	\$1,000

## 2016 Operation Round Up Summary, cont.

Assist individual with transportation for medical treatments — Shreve	\$250
Hope for This Step — Suicide and overdose awareness and prevention	\$500
Melissa Schultz Nature Preserve	\$500
Assist family with home needs for medical purpose — Glenmont	\$600
Assist a family with transportation for medical treatments — Millersburg	\$550
Adaptive Sports Program — Wooster	\$1,000
Holmes County Senior Center — processing of donated fair animals	\$1,184.40
Assist a family with transportation for medical treatments — Wooster	\$500
Holmes County Home — processing of donated fair animals	\$1,315.60
Farmers & Hunters Feeding the Hungry — Holmes County	\$1,000
Assist family loss of home from fire — Shreve	\$650
Assist disabled individual with medical emergency — Holmesville	\$486
Wayne County Food Pantry & Agencies — processing of donated fair animals	\$2,286.68
Farmers & Hunters Feeding the Hungry — Coshocton County	\$500
Love Center Food Pantry — Freezer project — Holmes County	\$5,000
Camp Ohio — 4-H camp	\$200
Community trash pickup — Holmes County	\$250
YMCA after-school program — Wooster	\$1,000
Assist a family with beds for children — Lakeville	\$468
Assist individual with transportation for medical treatments — Shreve	\$250
Assist family with wheelchair ramp — Lakeville	\$1,320
Assist a family with bed for a child — Wooster	\$234
Shop with a Teacher — Millersburg	\$100
Assist a family with beds for children — Wooster	\$548.64
Wayne County Underwater Search and Rescue	\$250
Lifting Hearts Bereavement Program	\$1,000
Assist a family with beds for children — Shreve	\$702
Meals on Wheels — Holmes County Senior Center	\$1,000
One Eighty — Every Woman's House — Holmes County	\$1,000
One Eighty — Every Woman's House — Wayne County	\$1,000
American Red Cross — Wayne County	\$1,000
Meals and More — West Salem	\$1,000
Hospice — Holmes & Wayne counties	\$1,000
Share-A-Christmas — Holmes County	\$1,000
West Salem Outreach & Food Pantry	\$1,000
Lighthouse Love Center — Holmes County	\$1,000
Salvation Army — Wayne County	\$1,000
Salvation Army — Holmes County	\$1,000
Town & Country Fire & Rescue Association — West Salem Toy Drive	\$1,000
Christian Children's Home — Wooster	\$1,000
<b>Total</b>	<b>\$56,137.27</b>



## Medical Awareness Certification

Is someone living in your home with a medical condition that requires electrical assistance? If so, you must notify Holmes-Wayne by completing the form below to be added or remain on our Medical Awareness list.

The HWEC Medical Awareness list is used to notify you of any planned outages for maintenance and repair as well as uncontrollable outages such as weather conditions or car accidents. During these “standard” outages, the member on the list is given first consideration when your specific line is being restored.

Holmes-Wayne makes every effort to keep power flowing to every member’s home at all times. Because of factors beyond our control, it is always our recommendation that you create a backup plan in case of a power outage. This may be as simple as having a small generator available or the ability to relocate if such a situation were to occur.

**The Medical Awareness Certification form must be completed on an annual basis.**

Holmes-Wayne Electric Cooperative, Inc. — Medical Awareness Certification

**If you or someone in your home is dependent on medical equipment operated by electricity, please provide the following information.**

Name \_\_\_\_\_ Account number \_\_\_\_\_

Address \_\_\_\_\_ Phone number \_\_\_\_\_

\_\_\_\_\_ Cellphone \_\_\_\_\_

**We request that the attending physician please complete and certify the following information.**

Equipment in use \_\_\_\_\_

Physician’s signature \_\_\_\_\_ Date: \_\_\_\_\_

**Return completed form in your next bill or to:** Holmes-Wayne Electric Cooperative, Inc.  
 Attn: Medical Awareness List  
 P.O. Box 112; Millersburg, Ohio 44654  
 Fax: 330-674-1869  
 E-mail: [newmember@hwecoop.com](mailto:newmember@hwecoop.com)



## Holmes-Wayne Electric

### ANNOUNCEMENTS

***Your phone number helps us to keep you informed***

HWEC works hard to provide reliable service to all of our members, so there are times when the cooperative must create a temporary planned outage for upgrades and other maintenance. In order to contact members to alert them to such occasions, it is important for all cooperative members to maintain an active phone number.

A correct phone number in the HWEC system also allows for quick reference for after-hours outage reporting. If you do not have an active or correct phone number on file with HWEC, please contact the office toll-free at 866-674-1055 to update your account.