



MESSAGE FROM THE PRESIDENT/CEO

Let's connect

When we say that we live in a “connected” world, most of us think about technology, like our smartphones and other devices and gadgets. But when you're a member of an electric co-op, there's so much more to being part of our connected co-op community.

As a member of Holmes-Wayne Electric Cooperative, you help to power good in our local community through initiatives like Operation Round Up and Veterans Honor Trip. We depend on you because you power our success, and when Holmes-Wayne Electric does well, the community thrives — because we're all connected.

We greatly value our connection to you, the members we serve. And we'd like to help you maximize the value you can get from HWEC through a variety of programs, products, and services that we offer our members.

For example, we can help you save money on your energy bill through our energy audits. We offer tips to reduce energy consumption on our website and Facebook page.

When you download our mobile app, SmartHub, or go online, you can manage your bill with autopayments, scheduled payments, and reminders. You can report an outage through SmartHub, or if you prefer, we offer outage texting.

When you follow HWEC on Facebook, you can stay up to date on major power restoration efforts, tree trimming planning, co-op director elections, safety tips, and more. You'll also see photos of our line crews in action and our employees helping with community service projects — and who doesn't enjoy seeing good things happening in our community!

By connecting with us, you can get real-time updates from your co-op. That's why we want to make sure we have your most current contact information on hand.

If we can't connect with you on these platforms or in person, you could miss out on potential savings or important information.

Holmes-Wayne Electric relies on data for nearly every aspect of our operations, and up-to-date contact information from our members helps ensure that we can provide the highest level of service that you expect and deserve.

Updated contact information can even speed up the power restoration process during an outage. That's because when you call to report an outage, our automated system recognizes your phone number and matches it with your account location. Accurate information helps our outage-management system predict the location and the possible cause of an outage, making it easier for our crews to correct the problem.

We hope you will connect with us whenever and wherever you can — whether that means attending our annual meeting, providing feedback on a recent visit or call with our employees, or simply downloading our app.

HWEC exists to serve our members, and when we're better connected to you and our local community, we're better prepared to answer the call.

To update your contact information or to learn more about co-op products and services that can help you save, visit hwecoop.com or call 866-674-1055. We look forward to connecting with you!



Glenn W. Miller
PRESIDENT/CEO





The hearts of our members!

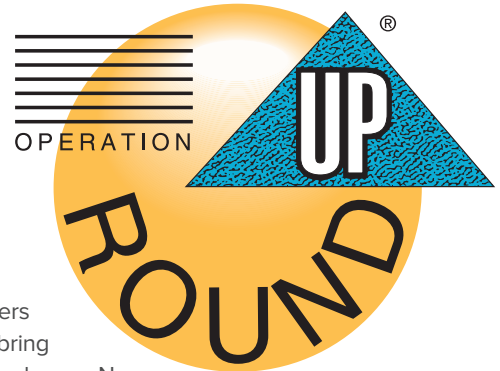
This Valentine month, we are honored to share how the big hearts of our Holmes-Wayne Electric Cooperative members are changing our community. Through the HWEC Operation Round Up Foundation, members are using a simple program to change lives. In 2020, the foundation donated over \$58,000 to local individuals, families, and organizations in our community.

So, how does the foundation work? Over 7,200 HWEC members have chosen to have their monthly electric bill rounded up to the next dollar. That spare change is placed into the Operation Round Up Foundation. A five-member community board reviews the applications and selects distributions based on the mission of the foundation.

Can you believe that since the foundation's inception in 2006, over \$750,000 has been distributed back to our local counties? The program is successful because the donation is not a large burden on anyone, and it stays

local. This is the same concept of how your electric cooperative was founded. Local community members came together to bring electricity to the rural area. Now, through Operation Round Up, we are helping each other out during difficult and unexpected medical emergencies, house fires, and situations that have fallen through the cracks of other agencies.

We take care of our own! If you want to join this program, it's easy. Just give us a call toll-free at 866-674-1055. We can easily enroll you in the program. Also, if you are aware of someone in need, you can find our application on our website at hwecoop.com or you can give us a call. Thank you for your continued commitment to our great community!



Assist individual with medical condition – West Salem	\$500.00
Adaptive Sports Program, sled hockey – Wooster	\$1,000.00
Assist family with bed for child – Millersburg	\$213.76
Assist a family with transportation for medical appointments – Wooster	\$500.00
National Alliance for Mental Illness – Wayne and Holmes counties	\$500.00
YMCA, after-school program – Wooster	\$1,000.00
Camp fees for children with disabilities – Wooster	\$500.00
Assist individual with home needs for a medical condition – West Salem	\$1,062.87
Assist family with beds for children – Millersburg	\$510.00
West Salem Outreach and Food Pantry, emergency funds for COVID	\$1,000.00
Light House Love Center, emergency funds for COVID – Millersburg	\$1,000.00
St. Stephans Church Meals and More, emergency funds for COVID – West Salem	\$1,000.00
Millersburg Church of God Food Pantry, emergency funds for COVID	\$1,000.00
Wooster Methodist Meals Together Inc., emergency funds for COVID	\$1,000.00
Glenmont Food Pantry, emergency funds for COVID	\$1,000.00
Shreve United Methodist Food Pantry, emergency funds for COVID	\$1,000.00
The Lord's Pantry, emergency funds for COVID – West Salem	\$1,000.00
Apple Creek United Methodist Church Food Pantry, emergency funds For COVID	\$1,000.00
Assist family with beds for children – Millersburg	\$510.00
Assist family with basic needs after house fire – Big Prairie	\$1,500.00
Pomerene Health Auxiliary	\$1,000.00
OneEighty, assist with addiction treatment programs	\$500.00
United Way, Imagination Library, books for children	\$500.00

Assist individual with home needs – Wooster	\$381.27
Holmes County Sheriff and Millersburg Police Dept., K9 unit and trauma equipment	\$1,000.00
Pomerene Health Foundation	\$500.00
Holmes County Home and Senior Center – processing of donated fair animals	\$2,500.00
Adaptive Sports Program, wheelchair basketball – Wooster	\$1,000.00
Ashland/Wayne Young Ag Professionals, holiday toy drive	\$250.00
American Red Cross – Festival of Trees fundraiser	\$1,500.00
West Salem Police Auxiliary	\$1,000.00
Holmes County Center for Arts	\$1,500.00
The Lord’s Pantry – West Salem	\$1,000.00
Wayne County Agencies – processing of donated fair animals	\$2,500.00
Assist family with beds for children – Wooster	\$280.00
Assist individual with home needs for a medical condition – Wooster	\$2,000.00
Assist family with beds for children – Wooster	\$765.00
Share-A-Christmas – Holmes County	\$1,000.00
West Salem Outreach and Food Pantry	\$1,000.00
Light House Love Center – Holmes County	\$1,000.00
Salvation Army – Wayne County	\$1,000.00
Salvation Army – Holmes County	\$1,000.00
Town & Country Fire and Rescue, West Salem Toy Drive	\$1,000.00
Christian Children’s Home – Wooster	\$1,000.00
Meals and More – West Salem	\$1,000.00
Meals on Wheels – Holmes County Senior Center	\$1,000.00
OneEighty, domestic violence, substance abuse, and mental health services – Holmes County	\$1,000.00
OneEighty, domestic violence, substance abuse, and mental health services – Wayne County	\$1,000.00
American Red Cross	\$1,000.00
Hospice – Holmes and Wayne counties	\$1,000.00
Viola Startzman Health Clinic – Wooster	\$1,000.00
Church of God, food pantry – Millersburg	\$1,000.00
Meals Together, Wooster Methodist Church – Wooster	\$1,000.00
Glenmont Food Pantry	\$1,000.00
Shreve United Methodist Church, food pantry	\$1,000.00
Mohican Area Community Fund	\$250.00
Goodwill Industries of Wayne and Holmes Counties Inc.	\$1,000.00
The Lord’s Pantry – West Salem	\$1,000.00
New Leaf Center, clinic for special needs children – Mount Eaton	\$1,000.00
Apple Creek United Methodist Church Food Pantry	\$500.00
Community Christmas Outreach – ACUMC Church	\$500.00
Nick Amster Workshop – Wayne County	\$1,000.00
Hillsdale CARES food drive	\$500.00
Total	\$58,722.90



Power Student Winners



Joy Acker
TRIWAY SCHOOLS



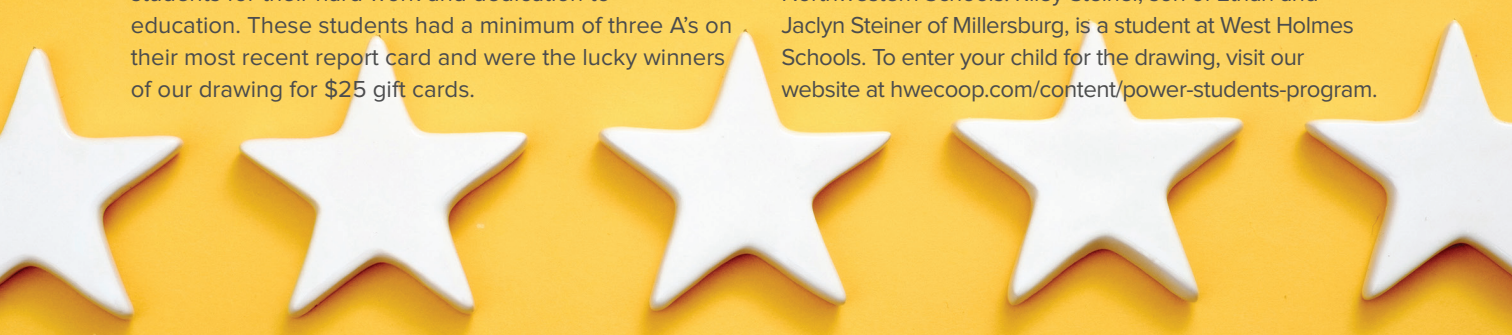
Hattie Sciortino
NORTHWESTERN SCHOOLS



Riley Steiner
WEST HOLMES SCHOOLS

HWEC is proud to announce our Power Student winners! Education helps shape the leaders of tomorrow. That's why Holmes-Wayne Electric Cooperative is recognizing students for their hard work and dedication to education. These students had a minimum of three A's on their most recent report card and were the lucky winners of our drawing for \$25 gift cards.

Joy Acker, daughter of Jed and Beth Acker of Shreve, is a student at Triway Schools. Hattie Sciortino, daughter of Jessica Sciortino of West Salem, is a student at Northwestern Schools. Riley Steiner, son of Ethan and Jaclyn Steiner of Millersburg, is a student at West Holmes Schools. To enter your child for the drawing, visit our website at hwecoop.com/content/power-students-program.



Holmes-Wayne
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A Touchstone Energy® Cooperative 

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