



MESSAGE FROM THE PRESIDENT/CEO

ELECTRICITY IS THERE THE INSTANT YOU NEED IT



Glenn W. Miller
PRESIDENT/CEO

This morning when you turned on your lights, made your first cup of coffee, and turned on a hot shower, the electricity to power all those items came from over 100 miles away! This is true for most of our members, but it's something we don't often think about. Here's another thing we don't often consider — have you ever wondered why they call it electricity?

It's named after those little pieces of atoms called electrons, and that's the place to start in understanding how power plants make something that reliably lights your home with the flip of a switch.

Getting all those electrons to march together inside a wire has been described as one of civilization's greatest and most complex engineering feats.

Just about all of your electricity starts with the scientific phenomenon of spinning a magnet inside a coil of wires to generate electricity. So, deep inside most power plants are large turbines that are turned in different ways: falling water at a hydroelectric dam, burning coal or natural gas at a fossil fuel station, atomic energy at a nuclear power plant, or the rotating blades of a wind turbine. One exception is solar energy, which uses materials that produce electricity when they're activated by sunlight.

Every one of those power plants is unimaginably complicated — think about what you would do if you were handed a lump of coal and were told to make it run your refrigerator.

Most large electric generating plants need large banks of transformers to boost the voltage for the cross-country trip through wires held up by tall transmission lines and towers. As it nears your neighborhood, the voltage is reduced at one of those fenced-in complexes of wires and transformers called a substation. Lower voltage makes the electricity safer for home energy use. As the electricity gets closer to your home or business, the voltage is reduced again with smaller transformers, which you can typically see mounted on a nearby utility pole or in a ground-level green box in your yard.

Beyond those basics, all that flowing electricity needs to be coordinated so it gets to the right house just as it's needed, with safety always as the top priority. When you think about it, that's a lot of power in the simple flip of a switch!

We are pleased to be your local distribution electric cooperative that brings that power to your home every day.

Let us simplify your life and save you money

To guarantee your payment is received via mail on time, members are encouraged to mail their payment five to seven days prior to the due date. We know trying to remember every month to mail your payment in advance can become a burden, and we have three easy options that don't require remembering.

Save yourself \$6.60 a year in postage by using free and convenient 24/7 bill payment options:

1. Toll-free phone: 866-674-1055 (interactive voice response or live representative)
2. Mobile app: SmartHub
3. Website: hwecoop.com

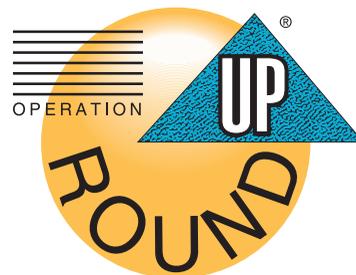
Available options for your convenience:

- Receive bill via email or mobile notifications
- Choose to go green and go paperless
- Select friendly reminders of bill payment dates and meter reading
- Automatic payment feature option
- Schedule payments around your budget or schedule





HWEC members give a piece of their heart all year



The month of February is designated as the month of love. We are honored to share how the big hearts of our Holmes-Wayne Electric Cooperative members are changing our community.

Through the HWEC Operation Round Up Foundation, members are using a simple program to make a huge impact. In 2018, the foundation donated over \$59,000 to local individuals, families, and organizations in our community.

So, how does the foundation work? Over 7,200 HWEC members have chosen to have their monthly electric bill rounded up to the next dollar. That spare change adds up to about \$4,600 a month. A five-member community board reviews the applications and selects distribution based on the mission of the foundation. Can you believe that since the foundation's inception in 2006, over \$650,000 has been distributed back to our local counties?

The program is successful because the donation is not a large burden on anyone and it stays local. This is the same concept of how your electric cooperative was founded. Local community members came together to bring electricity to the rural area. Now, we are a community of local members helping each other out during difficult and unexpected medical emergencies, house fires, and situations that have fallen through the cracks of other agencies.

If you want to join this program, it's easy. Just give us a call toll-free at 866-674-1055. We can easily enroll you in the program. For an average of \$6.00 a year, you can help those in your neighborhood. Also, if you are aware of someone in need, you can find our application on our website at www.hwecoop.com or you can give us a call.

Thank you for your commitment to our great community!

Assist family with beds for children — Millersburg	\$1,020.00
Adaptive Sports Program, sled hockey — Wooster	\$1,000.00
Assist special needs individual with bed — Wooster	\$255.00
Farmers and Hunters Feeding the Hungry — Wayne County	\$1,000.00
Assist with residential needs — Creston	\$890.00
Assist individual with heating and transportation for medical appointments — Wooster	\$540.75
National Alliance for Mental Illness — Wayne and Holmes Counties	\$500.00
Apple Creek United Methodist Food Pantry	\$1,000.00
Assist family with beds for children — Wooster	\$280.00
The YMCA of Wooster Summer Camp	\$1,500.00
Special Olympics, Field of Dreams — Wooster	\$250.00
Kean Elementary, community picnic tables — Wooster	\$1,430.00
Assist a family with transportation for medical appointments — Killbuck	\$250.00
Assist family with beds for children — Wooster	\$267.50
Assist family with beds for children — Wooster	\$267.50
Holmes Fire District #1 — medical equipment	\$2,500.00
Assist individual with bed — Wooster	\$280.00
Hope for This Step, suicide and overdose awareness and prevention	\$500.00
Assist a family with transportation for medical appointments — Brinkhaven	\$250.00
Assist individual with medical needs — Millersburg	\$374.11
Assist family with beds for children — Big Prairie	\$535.00
Farmers and Hunters Feeding the Hungry — Coshocton and Tuscarawas counties	\$1,250.00
Assist family with bed and school supplies for grandchild — Millersburg	\$805.00
Holmes County Home and Senior Center, processing of donated fair animals	\$2,500.00
Camp Ohio 4-H Camp, camp improvements	\$200.00
Assist family with beds for children — Millersburg	\$510.00

Helping Hands Food Pantry — Loudonville	\$1,000.00
Assist family with heating and transportation for medical appointments — Millersburg	\$736.65
Wayne County Food Pantries and Agencies, processing of donated fair animals	\$2,640.63
Adaptive Sports Program, wheelchair basketball — Wooster	\$1,000.00
Assist family with medical needs with home repairs — Sugarcreek	\$991.52
Assist a family with transportation for medical appointments — West Salem	\$500.00
Assist disabled family with home repairs — Millersburg	\$1,772.80
Assist veteran with heating — Wooster	\$2,205.00
Ashland/Wayne Young Ag Professionals, holiday toy drive	\$250.00
Assist family with bed for grandchild — Wooster	\$280.00
Shop With a Teacher — Millersburg	\$100.00
Assist with residential needs — Wooster	\$600.00
Assist a family with transportation for medical appointments — Creston	\$250.00
Assist special needs individual with bed — Wooster	\$280.00
Assist a family with transportation for medical appointments — Millersburg	\$2,796.28
Share-A-Christmas — Holmes County	\$1,000.00
West Salem Outreach and Food Pantry	\$1,000.00
Light House Love Center — Holmes County	\$1,000.00
Salvation Army — Wayne County	\$1,000.00
Salvation Army — Holmes County	\$1,000.00
Town and Country Fire and Rescue — West Salem Toy Drive	\$1,000.00
Christian Children's Home — Wooster	\$1,000.00
Meals and More — West Salem	\$1,000.00
Meals on Wheels — Holmes County Senior Center	\$1,000.00
OneEighty, domestic violence, substance abuse, and mental health services — Holmes County	\$1,000.00
OneEighty, domestic violence, substance abuse, and mental health services — Wayne County	\$1,000.00
American Red Cross — Wayne County	\$1,000.00
Hospice — Holmes and Wayne counties	\$1,000.00
Viola Startzman Health Clinic — Wooster	\$1,000.00
Church of God, food pantry — Millersburg	\$1,000.00
Meals Together, Wooster Methodist Church — Wooster	\$1,000.00
Glenmont Food Pantry	\$1,000.00
Shreve United Methodist Church, food pantry	\$1,000.00
Mohican Area Community Fund	\$250.00
Goodwill Industries of Wayne and Holmes Counties, Inc.	\$1,000.00
58:12 Rescue, domestic violence safe home — Holmes County	\$1,000.00
The Lord's Pantry — West Salem	\$1,000.00
New Leaf Center, clinic for special needs children — Mount Eaton	\$1,000.00
Apple Creek United Methodist Church Food Pantry	\$500.00
Apple Creek United Methodist Church, community Christmas outreach	\$500.00
Nick Amster Workshop — Wayne County	\$1,000.00
TOTAL	\$59,807.74



HWEC Service Awards



Brent Schrock, Right-of-Way Supervisor, 30 years



Glenn Miller, President/CEO, 15 years



William Grassbaugh, Board Trustee, 15 years



Randy Sprang, Board Trustee, 15 years

Holmes-Wayne Electric would like to recognize these employees and trustees who recently celebrated a milestone in their careers with the cooperative.



Sue Holcomb, Member Services Representative, 15 years



Kenny DePriest, Energy Advisor/
New Service Coordinator, 10 years



Karole Butler, Member Services Supervisor, 5 years

Their service is greatly appreciated!



Holmes-Wayne
Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 

CONTACT

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Available for both Android and Apple devices



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