



MESSAGE FROM THE PRESIDENT/CEO

THE VALUE OF THE ELECTRIC GRID

The discovery of electricity is regarded as one of the greatest achievements of all time. Electricity is the backbone of our current modern-day society, and people around the world depend on it every single day.

We may see electricity as something that is always present, but the current infrastructure of today's electric grid took a lot of coordination, investment, and effort. Although the electric grid itself is complex, the process of delivering power to consumers isn't difficult to understand. Here's how electricity is sent from the electric grid to your home or business.

The first step is to generate the electricity itself, which can be done using several different types of energy. There are nonrenewable energy sources, like coal or natural gas, and there are also renewable energy sources, like solar power, wind power, or hydropower. The generation infrastructure depends on the type of energy being used, such as a power plant for natural gas, a dam for hydropower, or a large array of solar panels.

As a Holmes-Wayne Electric member, your power is generated by Buckeye Power, a cooperative consisting of 24 Ohio-based distribution cooperatives and one Michigan-based cooperative. Buckeye Power owns a diverse portfolio of base load and peaking facilities, outfitted with best-in-class environmental controls. Because Buckeye Power is a cooperative, it is owned and governed by the cooperatives it serves. Therefore, you are one of the 400,000 member-owner homes or businesses that Buckeye Power serves.

The next step is to carry the generated energy through transmission lines. High-voltage transmission lines are the first phase in delivering electricity, and they help to move large amounts of energy from the generation source to more populated areas. Your electricity is delivered to Holmes-Wayne Electric's 18 substations through transmission lines of American Electric Power and First Energy.

Through transformers located at Holmes-Wayne Electric's distribution substations, the electricity is then carried from transmission lines to distribution power lines. Distribution lines carry electricity to businesses, neighborhoods, and individual homes, where it is ready to be used by you, the members. Over 2,300 miles of lines and 44,500 poles are maintained by Holmes-Wayne Electric to provide power to over 18,000 meters.

We often take for granted the availability of electricity around us, but without electricity, we would lose a great deal of value in our lives. Because of the electric grid, we can light our homes after the sun goes down, power our smartphones, keep our food refrigerated — and so much more. We tend to only notice electricity when it is missing and can no longer complete our daily tasks. But when we're more aware of how we receive our electricity, we can all appreciate the electric grid much more.

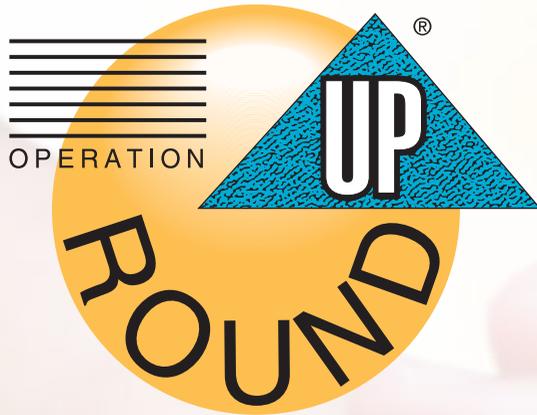


Glenn W. Miller
PRESIDENT/CEO

High-voltage transmission lines carry large amounts of electricity from the generation source over long distances to electric substations.



Together, HWEC members are a force for good!



We are honored to share how the big hearts of our Holmes-Wayne Electric Cooperative members are changing our community. Through the HWEC Operation Round Up Foundation, members are using a simple program to change lives.

In 2019, the foundation donated over \$62,000 to local individuals, families, and organizations in our community.

So, how does the foundation work? Over 7,200 HWEC members have chosen to have their monthly electric bill

rounded up to the next dollar. That spare change is placed into the Operation Round Up Foundation. A five-member community board reviews the applications and selects distributions based on the mission of the foundation.

Can you believe that since the foundation's inception in 2006, over \$700,000 has been distributed back to our local counties? The program is successful because the donation is not a large burden on anyone and it stays local.

This is the same concept of how your electric cooperative was founded. Local community members came together to bring electricity to the rural area. Now, through Operation Round Up, we are helping each other out during difficult and unexpected medical emergencies, house fires, and situations that have fallen through the cracks of other agencies. We take care of our own!

If you want to join this program, it's easy. Just give us a call toll-free at 866-674-1055. We can easily enroll you in the program. Also, if you are aware of someone in need, you can find our application on our website at www.hwecoop.com or you can give us a call.

Thank you for your commitment to our great community!

Assist individual with home needs, medical condition – Wooster	\$500.00
Assist family with beds for children – Creston	\$530.00
Assist family with beds for children – Wooster	\$530.00
National Alliance for Mental Illness – Wayne and Holmes counties	\$500.00
Adaptive Sports Program, sled hockey – Wooster	\$1,000.00
Assist family with beds for children – Millersburg	\$698.89
Camp Ohio 4-H Camp – camp improvements	\$1,500.00
Assist individual with home needs, medical condition – Wooster	\$510.14
Cystic Fibrosis Foundation – Holmes County	\$500.00
Millersburg Food Run, food pantry	\$350.00
Farmers & Hunters Feeding the Hungry – Wayne County	\$1,000.00
Assist special needs individual with bed – Holmesville	\$255.00
Assist special needs individual with bed – Wooster	\$280.00
Assist individual with home needs, medical condition – Wooster	\$889.87
Assist family with disabled child – Wooster	\$1,240.00
Holmes County Farm Bureau – Harvest for Hunger	\$1,000.00
Assist with playground equipment for community park – Wooster	\$1,000.00
Special Olympics; Field of Dreams – Wooster	\$250.00
Assist family with beds for children – Wooster	\$1,070.00
Assist family with home needs – Big Prairie	\$806.97
Assist individual with medical needs – Wooster	\$1,973.76
Assist a family with transportation for medical appointments – Dundee	\$750.00
The Risers, OneEighty – assist with addiction treatment	\$500.00

Pomerene Health Foundation	\$500.00
Hope for this Step – suicide and overdose awareness and prevention	\$500.00
God’s Word – back-to-school backpack program	\$500.00
Assist a family with needs after home fire – Jeromesville	\$2,500.00
Assist family with beds for children – Millersburg	\$585.00
Assist individual with home needs, medical condition – Wooster	\$1,700.00
Community leadership camp for youth – Apple Creek	\$300.00
Assist family with bed for child – West Salem	\$140.00
Holmes County Home & Senior Center – processing of donated fair animals	\$2,500.00
Assist with residential needs – Killbuck	\$852.79
Adaptive Sports Program, wheelchair basketball – Wooster	\$1,000.00
Farmers & Hunters Feeding the Hungry – Coshocton County	\$500.00
Camp Ohio 4-H Camp – camp improvements	\$200.00
Wayne County Food Pantries & Agencies – processing of donated fair animals	\$2,184.01
Holmes County Training Center	\$610.00
Disaster Relief Fund for Holmes and Wayne Counties – American Red Cross	\$1,500.00
Lifting Heart Bereavement Program	\$1,000.00
Ashland/Wayne Young Ag Professionals – Holiday Toy Drive	\$250.00
Assist family with beds for children – Creston	\$355.00
Assist family with beds for children – Brinkhaven	\$530.00
Assist family with beds for children – Wooster	\$860.00
Shop with a Teacher – Millersburg	\$150.00
Share-A-Christmas – Holmes County	\$1,000.00
West Salem Outreach and Food Pantry	\$1,000.00
Light House Love Center – Holmes County	\$1,000.00
Salvation Army – Wayne County	\$1,000.00
Salvation Army – Holmes County	\$1,000.00
Town and Country Fire and Rescue – West Salem Toy Drive	\$1,000.00
Christian Children’s Home – Wooster	\$1,000.00
Meals and More – West Salem	\$1,000.00
Meals on Wheels – Holmes County Senior Center	\$1,000.00
OneEighty – domestic violence, substance abuse, and mental health services – Holmes County	\$1,000.00
OneEighty – domestic violence, substance abuse, and mental health services – Wayne County	\$1,000.00
American Red Cross – Wayne County	\$1,000.00
Hospice – Holmes and Wayne counties	\$1,000.00
Viola Startzman Health Clinic – Wooster	\$1,000.00
Church of God, food pantry – Millersburg	\$1,000.00
Meals Together, Wooster Methodist Church – Wooster	\$1,000.00
Glenmont Food Pantry	\$1,000.00
Shreve United Methodist Church Food Pantry	\$1,000.00
Mohican Area Community Fund	\$250.00
Goodwill Industries of Wayne & Holmes Counties, Inc.	\$1,000.00
58:12 Rescue, domestic violence safe home – Holmes County	\$1,000.00
The Lord’s Pantry – West Salem	\$1,000.00
New Leaf Center, clinic for special needs children – Mount Eaton	\$1,000.00
Apple Creek United Methodist Church Food Pantry	\$500.00
Community Christmas Outreach, ACUMC Church	\$500.00
Nick Amster Workshop – Wayne County	\$1,000.00
Hillsdale CARES food drive	\$1,000.00
TOTAL	\$62,101.43



Medical Awareness Certification form

Is someone living in your home with a medical condition that requires electrical assistance? If so, you must notify Holmes-Wayne by completing the form below to be added to or remain on our Medical Awareness list.

Holmes-Wayne Electric makes every effort to keep power flowing to all our members. Because of factors beyond our control, it always is our recommendation that you create a backup plan in case of a power outage. This may be as simple as having a small generator or another location to relocate to if such a case would occur.

All members who maintain up-to-date contact information are notified for planned outages for maintenance and repair.

For uncontrollable outages such as weather conditions or car accidents, power is restored through a safe and efficient remediation process. Members on the medical list are given first consideration when individual line and/or meters are being restored.

The Medical Awareness Certification form must be completed on an annual basis.



Holmes-Wayne Electric Cooperative, Inc. — Medical Awareness Certification

If you or someone in your home is dependent on medical equipment operated by electricity, please provide the following information.

Name _____ Account number _____

Address _____ Phone number _____

_____ Cellphone _____

We request that the attending physician please complete and certify the following information.

Equipment in use _____

Physician's signature _____ Date _____

Return completed form in your next bill or to: **Holmes-Wayne Electric Cooperative Inc.**
Attn: Medical Awareness List
P.O. Box 112; Millersburg, OH 44654
Fax: 330-674-1869
Email: newmember@hwecoop.com



CONTACT

866-674-1055 (toll-free)

www.hwecoop.com

OFFICE

6060 St. Rte. 83

P.O. Box 112

Millersburg, OH 44654-0112

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SMARTHUB

Report an outage, submit a meter reading, and pay your bill all through our mobile SmartHub application.

Available for both Android and Apple devices



CALL US 24/7

Report outages, submit meter readings, and make payments

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